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To: onkastennis@gmail.com



LEAGUE MANAGER & MATCH CENTRE PLATFORM UPDATES

The 2022 winter tennis season is coming to a close and we are preparing to start an epic 2022/23 summer season. We have made some key changes to the League Manager and Match Centre experience for administrators and players as the integration of the UTR Rating for Australian tennis continues.

In the lead-up to Summer 2022/23 we are promoting the benefits for players to complete their competitive player profile, by registering for their Tennis ID via Match Centre and activating their UTR Rating.

This is an important step in moving towards the new Competitive Play Framework and will support the competition experience for all players and administrators, providing a single player profile across competitive play.

With the above in mind, we are advising of the following key functionality changes to League Manager & Match Centre that are scheduled for the first week of October (specific release date will be advised in the coming weeks).

LEAGUE MANAGER

- The ability to create a new player in League Manager will be removed, with any new player that does not already exist in the database required to register via Match Centre and obtain a Tennis ID (11-digit number starting with 66...)
- Pending Persons feature will be decommissioned, as any player that does not already exist in the system will be required to register and obtain a Tennis ID
- Any new player will be required to self-register before they can be found in League Manager/Match Centre when adding a person to a team/scorecard.
- Administrators will be able to see player UTR Ratings for any player profile that is eligible to receive a UTR Rating (regardless of a player who has/has not activated their UTR Rating)
- TA Ratings will be removed from remaining displays and reports, with only the UTR Rating visible on League Manager

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MATCH CENTRE

- Any new player will be required to register via Match Centre to obtain their Tennis ID
- The Tennis ID registration process will be updated to improve the registration experience and profile creation
- A player must activate their UTR Rating via Match Centre and link their UT account with their Tennis ID to view their rating on their player profile. An 'Activate' button will be visible on the players own dashboard.
- Note if a family has multiple U15 accounts under one parent email, they will need a unique email for each account when activating their UTR Rating
- Any player profile that has not activated their UTR Rating, their rating will not be visible on Match Centre
- TA Ratings will be removed from Match Centre
- The ability to create a new player via the scorecard will be removed. The ability to add a player that has registered/exists already in Match Centre will remain.

EVENTS WEBSITE (tournaments.tennis.com.au)

- Removal of MT1 ID references, replaced with Tennis ID
 Tennis ID credentials from Match Centre will replace the previous sign-in option, providing a single Tennis ID profile across both Events and Leagues
- For those players with a Tournaments.tennis.com.au login, and Match Centre login, the Tennis ID credentials used to sign into Match Centre will now be the credentials for the tournaments website.

LEARN MORE ABOUT COMPETITIVE PLAY AND UTR RATINGS



What are the benefits of requiring registration to competitive play systems?

A better playing experience through levelbased play and a range of benefits including:

- UTR Rating
- Endorsed Event & League entry
- AO and Summer of Tennis ticket offers
- Discounts & Special offers
- Personal injury insurance
- Exclusive events & Content.

Why do players need a competitive player profile?

All players competing in Australia should have a Competitive Player Profile established to simplify the process of entering endorsed Events and



Leagues. Whether playing for fun at a local club or professionally on the global circuit, your Competitive Player Profile will ensure participants receive the best playing experience by enabling level-based play.





How do players complete their competitive player profile and activate their UTR Rating?

Information regarding how players can currently complete their competitive player profile can be found here.

Prior to the release updates, Tennis will update support content to reflect the changes. Find information on Ratings, League Manager and Match Centre is on the TA Support site here

How Tennis is reducing duplicate player profiles

When a player creates a profile, they are prompted to search Match Centre and request to merge any duplicate profiles, and this prompt is also visible whenever a player opens their profile settings.

In addition to the above, we encourage club administrators to work with their relevant State Member Association Competitions team who can assist in working through and cleaning up player profile data related to a club/organisation in League Manager.







Have questions?

Tennis Australia will advise of the specific release date for the above changes in the coming weeks via direct email to club administrators and players, as well as information on support.tennis.com.au and League Manager.

Should you have any queries related to how the above changes may impact Leagues or Events, please contact your relevant <u>State/territory</u>.Member Association Competitions & Events team. Alternatively, please don't hesitate to contact our friendly team on 1800 PLAY TENNIS (1800 752 983) or email play@tennis.com.au.

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Our mailing address is: Tennis Australia PRIVATE BAG 6060, Melbourne Park Olympic Bvd RICHMOND SOUTH, VIC 3121 Australia

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