

MURRUMBATEMAN TENNIS CLUB STRATEGIC PLAN 2021-2023

Published Date: 1st September 2021 Approved by MTC Committee August 2021

Action Review Date: 1st March 2022

Plan Review Date: 1st September 2022

Club Vision

Tennis is the all-year-round sport of choice for Murrumbateman's young and old

Club Mission

To promote and develop the lifetime sport of tennis for all to create a happier, healthier Murrumbateman community

Club Purpose

- 1. To promote, encourage and advance the game of tennis in Murrumbateman and region.
- 2. To maintain and develop a first class local tennis facility on behalf of the Murrumbateman community.
- 3. To provide a wide range of social, competitive and developmental tennis experiences for our members.
- 4. To raise the standard of tennis in our community across all age groups and categories.
- 5. To promote a welcoming, safe, diverse and inclusive environment for all our players.

Club SWOT Analysis

STRENGTHS

- Good overall governance incorporated association, active committee
- Healthy membership numbers considering community size (100-120)
- Good balance of membership by gender and age
- Committee has access to diverse range of skills
- Good quality and well-maintained facility, especially with recent LED lighting upgrade
- Good financial position revenue routinely covers operating costs and reasonable amount now set aside to support infrastructure upgrades
- The club is not charged any fee for use of our facilities by Yass Valley Council
- Part-time professional coach available
- Active programs social, community play
- Social tennis in particular has grown significantly in last few years
- Located in area with strong projected population growth
- Located in area with strong tourism potential (due to wineries)
- Good systems for facility access given adoption of ClubSpark, Key Safe etc
- We have had good support from the local NSW MP, councillors and the Progress Assoc
- We have recently refreshed our branding with professional logos

WEAKNESSES

- Membership hasn't grown significantly over last 10 years despite population growth due to high membership churn (40-50%)
- Few members interested in participating in AGM, undertaking committee roles same few people have been taking responsibility
- Court utilisation rates have been low there is minimal casual court hire and few members use the courts privately outside of formal programs
- It is a dry weather facility there are no wet-weather options for community play, coaching etc
- Numbers for community play have reduced significantly over the last few years – community play has traditionally driven club membership, particularly family membership
- Club has not offered much for competitive players in the way of tournaments or teams participating in regional competitions
- Our communication with members and the local community has been ad hoc
- The club has not had a systematic approach to future facility development or business planning
- The club has no formal agreement to use the facility with Yass Valley Council hence no security of tenure – there is not a strong relationship with relevant Council officers
- We have not utilised our new branding on club uniforms, signage etc to promote our brand

OPPORTUNITIES

- Increase member and visitor utilisation of our facilities using promotion, partnerships (eg Abode hotel) and facilities on ClubSpark website
- Use ClubSpark capabilities to monitor impact of strategies on court utilisation
- Improve member retention by offering wider range of programs including opportunities for competitive tennis both at the club and as part of regional competitions (as consequence of joining Tennis ACT)
- Strengthen committee by actively enlisting new members with remits in specific areas and utilising ClubSpark facilities
- Improve member and community engagement by a targeted communications strategy focusing on regular email updates and social media
- Use Tennis ACT VSR program as a way of developing forward strategy and improving engagement with key stakeholders such as Yass Valley Council
- Continue to engage with Murrumbateman Recreation Grounds strategy as a way of ensuring that our future infrastructure development needs are factored into plans (eg Court resurfacing and indoor facility)
- New primary school presents opportunities for sharing of facilities and engagement of students and their parents in tennis activities
- New Winery Trail built adjacent to the courts provides good advertising opportunity for casual court hire
- Recommence Open Court sessions as a way of attracting younger demographic
- Use annual Murrumbateman Field Days to align with strategy by carefully planning activities offered
- Improve facilities by leveraging State & Federal Government grants

THREATS

- Yass Valley Council withdraws access right from club, or introduces new usage agreement with high costs or unacceptable conditions
- Playing surface degrades at end of life (2025) and funds cannot be sourced to replace it
- Key committee office holders leave (President, Secretary, Treasurer, program coordinators) and suitable replacements cannot be found
- Community Play program cannot be sustained due to lack of participants and unavailability of professional and volunteer coaches
- Professional coach cannot maintain a financially sustainable operation at Murrumbateman

Club Priority Areas

| Key Goals and Strategies 2021-2023 | | | | | |
|------------------------------------|-------------------------|-------------------------------|--------------------|---------------------|---------------------|
| Priority Area | Goal | Key Performance Indicators | Who | When | Financial Resources |
| Infrastructure | Replace synthetic grass | Before end of life | Committee | By 21 December 2022 | \$120k (grant) |
| Infrastructure | All weather facility | Feasibility study done | Committee | By 30 June 2023 | \$10k (shared?) |
| Competitive Tennis | Increase opportunities | Senior & junior teams | Committee | By 30 June 2022 | N/A |
| Membership | Increase | > 150 | Membership Officer | By 30 December 2023 | N/A |
| Facility Utilisation | Increase | 100% TA visit benchmark | Committee | By 30 December 2023 | N/A |
| Revenue | Increase court hire | \$2500pa | Committee | 2023 Calendar Year | \$500 promotion |
| Programs | Open Court | 6 per annum | Committee | 2023 Calendar Year | N/A |
| Governance | Policies | All in place | Committee | By 30 December 2021 | N/A |