



# Mount Beauty Tennis Club

## Venue Terms & conditions

### Tennis purposes only

The tennis courts at the venue are only to be used for recreational tennis. Professional coaching on the tennis courts **may not take place** other than by approved persons who have the prior written agreement of the Club. You are not permitted to use the tennis courts at the venue for any activity other than recreational tennis without prior written agreement of the Club.

### Access to the venue

#### 1. Access to the Clubhouse by members

Members have access to the door code and are permitted to use the clubhouse **amenities** (kitchen, refrigerator, hot water, tea/coffee, etc), **facilities** (toilets) and **equipment** (ball machine, radar gun, old balls and spare racquets). Members are required to leave the clubroom in a tidy state.

#### 2. Access to the tennis courts

Book **ONLINE** via the club [website](#) or at the main gate via the QR Code.

This will only be permitted for the court date and time specified within your **online** booking confirmation. A court hire fee is required to be paid at the time of booking **EXCEPT for members**. You will be provided with a 9-digit **PIN** code (*via SMS*) that will enable access to the court via the main gate entrance at the date and time specified within your booking confirmation. You must enter the **PIN** on the keypad located at the main gate entrance. Once you enter your **PIN** and press the **Unlock key (bottom right)**, an audible sound is heard, and the gate can then be opened. Your **PIN** will be active for 10 minutes before your booking time and expire 10 minutes after your booking time.

There are instructions on the court access gate explaining how to use the lock.

**NOTE** — *If the main gate entrance is already open or unlocked (by other players), you must still pay the court hire fee (Online) before entering the facility.*

### Lighting

Light Usage is now available via the Court Booking System — When a court is booked, the lights can also be booked for **\$5.00/hour/court**; both *members and the public pay this fee. You will receive two PINS*. One is for the **Smart Lock on the GATE**, and the other is for the **LIGHT CONTROLLER KEYPAD** next to the clubhouse door. Please read the SIGN next to the Keypad. Lights will come on ~5 minutes after the booking time starts and turn off ~5 minutes when booking finishes. This information is also displayed on the outside and inside noticeboards at the clubhouse.

### Pricing

The Club sets the court booking fee. Payment for all bookings must be made in ONLINE.

### Additional charges

You agree to be charged an additional amount in accordance with the Club's court booking fees for every additional hour, or part thereof, of use of the tennis courts at the venue.

### Refund Policy

You may cancel your booking by logging into your Book a Court profile. Cancellations made 3 hours before the time booked to play tennis will be refunded to the credit card provided

for the booking. The Club has absolute discretion on whether to provide a refund for any cancellations made within 3 hours of the time booked to play tennis. The Club reserves the right to cancel your booking anytime for any reason whatsoever. If the Club cancels your booking, you have the option to reschedule your booking to an alternative time or be provided with a refund.

### **Children**

An adult must supervise children under 12 at all times while using the venue.

### **Damage**

All users of the tennis courts must not damage, deface or mark any part of the venue. You agree that you will be fully responsible and liable to the Club for any damage caused by you to the venue.

### **Other users**

You agree that you must ensure all venue users included in your booking comply with these terms and conditions. You agree that you will remain fully responsible and liable to the Club under these terms and conditions for any breach of these terms and conditions by any venue user included as part of your booking.

### **Safety**

It is a condition that users of the tennis courts undertake to use the facilities safely and cautiously at all times.

### **Risk Warning**

You acknowledge that by using the tennis courts, you will be exposed to certain risks, including physical injury, and that using the tennis courts is entirely at your own risk. You have voluntarily read and understood this risk warning and accept and assume the inherent risks in the use of the tennis courts.

### **Release**

To the fullest extent permitted by law, you agree to release and discharge the Club and its directors, officers, employees, volunteers and agents from all liability in respect of any loss or damage you may suffer from use of the tennis courts.

### **Player Etiquette**

Please take all your rubbish with you and leave the tennis courts and facilities tidy for the next players to use and enjoy. Early morning and late evening players please be mindful of the local residents who live nearby. Try to keep noise on the court to a minimum. Smoking is not permitted within the venue, including on the tennis courts.

### **Footwear**

All users must wear appropriate tennis footwear at all times when using the tennis courts at the venue.

### **Privacy**

You consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis privacy statement and the tennis privacy policy, which contains information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy, and how the complaint will be dealt with.

### **Definitions**

**Club means** the tennis club selected in the Book a Court online system.

**Venue means the premises at the address from which the Club operates and includes, but is not limited to, the tennis courts and clubhouse at the address.**