

The new court access system using the Smart Igloo Lock

As of 3rd October 2022

What are we doing?

This is to advise you that the Mount Beauty Tennis Club will be moving towards the Tennis Victoria online court booking system. This will mean that the courts will be locked by a numeric combination lock (Igloo lock).

Why are we doing this?

Currently the courts are unlocked and rely on an honesty system for non-members to pay for court hire. It has been shown by Tennis Victoria and other clubs that, by moving to the online court booking system, revenue from court bookings has increased.

During the holiday season there is scope for the Tennis Club to increase its revenue from court hire by visitors to town,

What does this mean for members?

Unless playing in an event organised by the club, you must first book your court online. The online system will give you a unique 9-digit PIN code for that booking after the booking transaction is complete. You will receive the PIN code via email. Receiving the PIN code via SMS is also an option when booking a court.

The PIN code is entered into the lock on the access gate at your time of booking to gain entry to the courts.

There are instructions on the court access gate explaining how to use the lock.

The current organised events are:

- Tuesday and Friday Seniors social tennis,
- Thursday mid-week ladies,
- Wednesday night social competition,
- Saturday morning junior competition,
- Saturday afternoon adult competition,
- Open days.
- Others, as required.

You will not be required to book a court for these organised events.

The organised events will be added into the online booking system as permanent entries by the club's booking administrator.

We will give all members a PIN code they can use to open the lock and gain access to the courts for **organised events- not casual visits**. This PIN code will be the same for all members. This PIN code will be changed from time to time for security reasons.

Outside of organised events, members and non-members must book their courts via the online system to obtain a unique PIN code, as mentioned previously.

Members booking a court online will not need to pay for court hire.

The reason for the requirement to book a court is to avoid a clash with a non-member who has booked the same court online that you may be utilising.

Lights will not be available to be booked with the courts. Lights will only be available for organised events, as is the current situation. We are hoping that, in 12 to 18 months' time, lights can be booked with the courts.

To Book a Court

There are two ways to book a court

1. Members can book a court direct from the [Mount Beauty Tennis Club Website](#)
- or
2. from the [Tennis Victoria Play Tennis Website](#)

Below are the QR codes for booking online.

Book via the Mount Beauty Tennis
Club Website QR Code



Book via the Tennis Victoria
Website QR Code



Please note that when you login in to book a court **you must login using the same method** as you did last time you logged in.

As an example, below is a snapshot of the login screen.

Sign in to book or manage your upcoming bookings

Please note

- Every time you sign in **you will need to use the same method you selected to create your account**

Haven't created an account? [Click here](#)

Sign in with email...

Email address

Password

☐ Remember me?

[Forgotten your password?](#)

SIGN IN

Sign in with your social account...

f Facebook

g Google

There are three possible methods of logging in.

- 1) By manually typing in your username and password,
- 2) By using your **Facebook** social media account,
- 3) By using your **Google** social media account.

Whichever method you used last time to login, you **MUST** keep using this method.

If you do not login using your consistent method, you will be charged for booking a court. If this occurs the system will prompt you to enter your credit card details. Please **do not** enter your credit card details. If this occurs, contact email [<mtbeautytennis@gmail.com>](mailto:mtbeautytennis@gmail.com) for assistance.

Important — To be able to book a court online you need to be registered with Tennis Victoria.

If you have never used the above screen to login, this more than likely means you are not registered. When you book a court and get to the above screen you can register by creating an account (circled in green) on the diagram. Click on this [LINK](#) to register.

You can contact the Tennis club at the following email address mtbeautytennis@gmail.com

Below is a flyer from Tennis Victoria about how to use the booking system and lock.

This flyer will also be attached to the court access gate.

HOW TO PLAY

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1 Scan the QR code below to book your court
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2 Receive your unique 9 digit code
- 

3 Press any button on the Igloo Padlock to wake up the device
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4 Enter your code into the Igloo Padlock
- 

5 Press the unlock key
- 

6 The light will flash green twice and you will hear 4 short beeps
- 

7 Pull out the shackle from the padlock
- 

8 If you are last to leave the courts, please lock the gate with the padlock
- 

9 Enjoy your game!

If you have any problems opening the padlock please call
0477703230

