

# **COURT BOOKING TERMS AND CONDITIONS**



## **Tennis purposes only**

The tennis courts at the venue are only to be used for the purpose of recreational tennis. Professional coaching on the tennis courts may not take place, other than by approved persons, who have the prior written agreement of the Club. You are not permitted to use the tennis courts at the venue for any activity other than recreational tennis without prior written agreement of the Club.

## **Access to the venue**

Access to the tennis courts will only be permitted for the court, date and time specified within your booking confirmation. You will be provided with a PIN that will enable access to the court via the main gate entrance at the date and time specified within your booking confirmation. You must enter the PIN on the pin pad located at the main gate entrance. Once you enter your PIN and press #, the red LED on the pin pad will become green and the gate can then be opened. Your PIN will be active from 10 minutes prior to your booking time and expire 10 minutes after your booking time. If the main gate entrance is already open or unlocked, you must still enter your PIN prior to entering the facility. Failure to do so may result in other automated services such as lighting not operating as intended for your booking.

## **Lighting**

For times where court lighting is required, the lights will turn on once you successfully enter your PIN at the main gate entrance and will turn off 15 minutes after your booking time. This gives you a 15 minute grace period to bag the courts and leave the venue before going dark.

## **Pricing**

The court booking fee is set by the Club Committee. Payment for all bookings must be made in advance.

## **Additional charges**

You agree to be charged an additional amount in accordance with the Club's court booking fees for every additional hour, or part thereof, of use of the tennis courts at the venue.

## **Refund Policy**

You may cancel your booking by logging into your ClubSpark profile. Cancellations made prior to 3 hours before the time booked to play tennis will receive a refund to the card provided for the booking. The Club Committee has absolute discretion on whether to provide a refund for any cancellations made within 3 hours of the time booked to play tennis. Club reserves the right to cancel your booking at any time for any reason whatsoever. If Club cancels your booking, you have the option to reschedule your booking to an alternative time or be provided with a refund.

## **Children**

Children under the age of 16 must always be supervised by an adult during their use of the venue.

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## **Damage**

All users of the tennis courts must not damage, deface, or mark any part of the venue. You agree that you will be fully responsible and liable to Club for any damage caused to the venue by you.

## **Other users**

You agree that you must include all other participants to your booking, and that their membership status is correctly filled in.

You agree that you must ensure all users of the venue included as part of your booking comply with these terms and conditions. You agree that you will remain fully responsible and liable to Club under these terms and conditions for any breach of these terms and conditions by any user of the venue included as part of your booking.

## **Safety**

It is a condition that users of the tennis courts always use the facilities in a safe and cautious manner.

## **Risk Warning**

You acknowledge that by using the tennis courts you will be exposed to certain risks, including the risk of physical injury, and that use of the tennis courts is entirely at your own risk. You have voluntarily read and understood this risk warning and accept and assume the inherent risks in use of the tennis courts.

## **Release**

To the fullest extent permitted by law, you agree to release and discharge the Club and its volunteers and from all liability in respect of any loss or damage you may suffer from use of the tennis courts.

## **Player Etiquette**

Please put all your rubbish in one of the appropriate bins around the venue and leave the tennis courts and facilities tidy for the next players to use and enjoy. Please bag the courts at the end of your booking. Early morning and late evening players please be mindful of the residents who live nearby. Try to keep noise on the court to a minimum. Smoking is not permitted within the venue, including on the tennis courts.

## **Footwear**

All users must always wear appropriate tennis footwear when using the tennis courts at the venue.

## **Privacy**

You consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis [privacy statement](#) and the tennis [privacy policy](#), which contains information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy, and how the complaint will be dealt with.