

GOLDEN GROVE TENNIS CLUB

GUIDELINES FOR SUPERVISORS

Deal with players - NOT PARENTS.

Wear some type of identification.

Appoint a deputy if leaving courts.

Always be available. Let people know where you are.

Receive and consider information and views from others, but always make your own decision.

Be seen regularly around courts.

When no umpires, players must accept opponent/s decision. When an argument develops, you can be called to the court for:

- a) disputed decision on the rules
- b) score disagreement.

Things to watch for:

Outside interference, spectators, parents, coaching.

Use commonsense in dealing with situations and decisions, have ability to communicate, be even tempered, patient and in control. Be positive, exercise consistency.

Have a thorough knowledge of rules, have Godlike weather forecasting ability.

Be approachable and communicate with players in a calm, adult fashion.

RESPECT THE OFFICIAL

Officials are volunteers who do it for the love of the game. Officials aren't perfect; they do make mistakes just like players. Set a good example for your kids by respecting these volunteers. ***We don't want to lose 'em so don't abuse 'em.*** Our number of volunteers are diminishing every year so help us to help keep them.

DISPUTE RESOLUTION GUIDELINES

Players are responsible for their game of tennis (Not Parents/Spectators). In the event of Confusion or non agreement of players involved on the court during play the following action should be followed.

1. Advise your opponent that you wish to call for the Supervisor to help resolve the issue.

2. Place your racquet on the court to signify that you are seeking the Supervisor's help.
3. Speak directly to the **COURT SUPERVISOR**.
4. The Supervisor will assist players in resolving the issue.

Parents and spectators are not to intervene but guide players to follow these guidelines.