



Terms and conditions

Tennis purposes only

The tennis courts at the venue are only to be used for the purpose of recreational tennis. Professional coaching on the tennis courts may not take place, other than by approved persons, who have the prior written agreement of the Club. You are not permitted to use the tennis courts at the venue for any activity other than recreational tennis without prior written agreement of the Club.

Access to the venue

Access to the tennis courts will only be permitted for the date and time specified within your booking confirmation. Casual bookings will be provided with a PIN that will enable access to the court via the gate entrance on the main oval side of the venue at the date and time specified within your booking confirmation. You must enter the PIN on the pin padlock located at the gate entrance. Once you enter your PIN the padlock will open allowing access. Your PIN will be active for 10 minutes prior to your booking time and expire 10 minutes after your booking time. If the gate entrance is already open entering the pin will not be necessary. Upon completion of your booking please ensure all gates are closed & padlocks are locked. Permanent bookings will be advised of ongoing access to the venue upon confirmation & payment of their booking schedule. (a minimum 4-week booking is required to be considered a "permanent" booking) Please note that there is no pathway to the courts from the Club car park.

Lighting

Lights can take 10 minutes to warm-up completely, so it is recommended that you arrive 10 minutes prior to your booking time.

Pricing

The court booking fee is set by the Club. Payment for all bookings must be made in advance. Players who decide to stay on court past their allocated booking time should book that extra time online before proceeding. Permanent bookings must be paid for 4 weeks in advance & by the day of play, prior to the booking commencement.

Additional charges

You agree to be charged an additional amount in accordance with the Club's court booking fees for every additional hour, or part thereof, of use of the tennis courts at the venue.

Refund Policy

You may cancel your casual booking by logging into your Book a Court profile. Cancellations made prior to 6 hours before the time booked to play tennis will receive a refund to the credit card provided for the casual booking. Club has absolute discretion on whether to provide a refund for any cancellations made within 6 hours of the time booked to play tennis. Cancellation of a single permanent booking date requires a minimum of 24 hours' notice & a court credit will be raised for future use. The Club reserves the right to cancel any booking at any time for any reason whatsoever.

Children

Children under the age of 16 must be supervised by an adult at all times during their use of the venue.

Damage

All users of the tennis courts must not damage, deface or mark any part of the venue. You agree that you will be fully responsible and liable to Club for any damage caused by you to the venue.

Other users

You agree that you must ensure all users of the venue included as part of your booking comply with these terms and conditions. You agree that you will remain fully responsible and liable to Club under these terms and conditions for any breach of these terms and conditions by any user of the venue included as part of your booking.

**Safety**

It is a condition that users of the tennis courts undertake to always use the facilities in a safe and cautious manner.

Risk Warning

You acknowledge that by using the tennis courts you will be exposed to certain risks, including the risk of physical injury, and that use of the tennis courts is entirely at your own risk. You have voluntarily read and understood this risk warning and accept and assume the inherent risks in use of the tennis courts.

Release

To the fullest extent permitted by law, you agree to release and discharge Club and its directors, officers, employees, volunteers, and agents from all liability in respect of any loss or damage you may suffer from use of the tennis courts.

Player Etiquette

Please take all your rubbish with you and leave the tennis courts and facilities tidy for the next players to use and enjoy. Early morning and late evening players please be mindful of the local residents who live nearby. Try to keep noise on the court to a minimum. Smoking is not permitted within the venue, including on the tennis courts.

Food

Light snacks & refreshments are permitted at the venue. E.g., morning tea, afternoon tea or similar. The sale of & cooking of food is strictly prohibited without prior consent of the Club.

Footwear

All users must wear appropriate tennis footwear at all times when using the tennis courts at the venue.

Privacy

You consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis [privacy statement](#) and the tennis [privacy policy](#), which contains information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy, and how the complaint will be dealt with.

Definitions

Club means the tennis club selected in the Book a Court online system.

Venue means the premises at the address from which the Club operates and includes, but is not limited to, the tennis courts and clubhouse at the address.