

## ***Terms and conditions***

### **Tennis purposes only**

The tennis courts at the venue are only to be used for the purpose of recreational tennis. Professional coaching on the tennis courts may not take place, other than by approved persons, who have the prior written agreement of the Club. You are not permitted to use the tennis courts at the venue for any activity other than recreational tennis without prior written agreement of the Club.

### **Access to the venue**

Access to the tennis courts will only be permitted for the court, date and time specified within your booking confirmation. You will be provided with a PIN that will enable access to the court via the main gate entrance at the date and time specified within your booking confirmation. You must enter the PIN on the pin pad located at the main gate entrance. Once you enter your PIN, the pin pad will light green and the gate can then be opened. Your PIN will be active for 10 minutes prior to your booking time and expire 10 minutes after your booking time. If the main gate entrance is already open or unlocked, you must still enter your PIN prior to entering the facility. Failure to do so may result in other automated services such as lighting not operating as intended for your booking.

### **Lighting**

For times where court lighting is required, the lights will commence warming up once you enter your PIN at the main gate entrance. Lights can take 10 minutes to warm-up completely so it is recommended that you arrive 10 minutes prior to your booking time.

### **Pricing**

The court booking fee is set by the Club. Payment for all bookings must be made in advance.

### **Additional charges**

You agree to be charged an additional amount in accordance with the Club's court booking fees for every additional hour, or part thereof, of use of the tennis courts at the venue.

### **Refund Policy**

You may cancel your booking by logging into your Book a Court profile. Cancellations made prior to 6 hours before the time booked to play tennis will receive a refund to the credit card provided for the booking. Club has absolute discretion on whether to provide a refund for any cancellations made within 6 hours of the time booked to play tennis. Club reserves the right to cancel your booking at any time for any reason whatsoever. If Club cancels your booking you have the option to reschedule your booking to an alternative time or be provided with a refund.

### **Children**

Children under the age of 16 must be supervised by an adult at all times during their use of the venue.

### **Damage**

All users of the tennis courts must not damage, deface or mark any part of the venue. You agree that you will be fully responsible and liable to Club for any damage caused by you to the venue.

### **Other users**

You agree that you must ensure all users of the venue included as part of your booking comply with these terms and conditions. You agree that you will remain fully responsible and liable to Club under these terms and conditions for any breach of these terms and conditions by any user of the venue included as part of your booking.

### **Safety**

It is a condition that users of the tennis courts undertake to use the facilities in a safe and cautious manner at all times.

# Venue terms of use



## Risk Warning

You acknowledge that by using the tennis courts you will be exposed to certain risks, including the risk of physical injury, and that use of the tennis courts is entirely at your own risk. You have voluntarily read and understood this risk warning and accept and assume the inherent risks in use of the tennis courts.

## Release

To the fullest extent permitted by law, you agree to release and discharge Club and its directors, officers, employees, volunteers and agents from all liability in respect of any loss or damage you may suffer from use of the tennis courts.

## Player Etiquette

Please take all your rubbish with you and leave the tennis courts and facilities tidy for the next players to use and enjoy. Early morning and late evening players please be mindful of the local residents who live nearby. Try to keep noise on the court to a minimum. Smoking is not permitted within the venue, including on the tennis courts.

## Footwear

All users must wear appropriate tennis footwear at all times when using the tennis courts at the venue.

## Privacy

You consent to the collection, storage, use and disclosure of your personal information in accordance with the tennis [privacy statement](#) and the tennis [privacy policy](#), which contains information about how you may access and seek correction of your personal information, how you can complain about a breach of your privacy, and how the complaint will be dealt with.

## Definitions

*Club* means the tennis club selected in the Book a Court online system.

*Venue* means the premises at the address from which the Club operates and includes, but is not limited to, the tennis courts and clubhouse at the address.