



GRAND SLAM BALLOT FREQUENTLY ASKED QUESTIONS (FAQ)

Q. WHAT ARE THE GRAND SLAM TICKET BALLOTS?

Tennis Australia is offered the opportunity to purchase a small allocation of tickets to Roland Garros and Wimbledon. Tickets are offered to various stakeholders and sold in \$A, converted at the time Tennis Australia purchased the tickets. Due to demand a ballot is conducted to ensure there is a fair and equitable distribution of tickets. As applications exceed supply there is no guarantee applicants will receive tickets, however every endeavour is made to accommodate as many applicants as possible.

Q. HOW DOES THE GRAND SLAM TICKET BALLOT PROCESS WORK?

Tennis Australia conducts separate ballots for each tournament.

1. Every affiliate of each Member Association is sent an online link for their members to enter the ballot by their Member Association. Both the Roland Garros and Wimbledon ballot registrations will be accessible from Wednesday 13th March, with both Ballots closing Friday 22nd March at 5:00pm (AEDT).
2. A \$2.50 non-refundable transaction fee is charged per ticket per session entered for each Ballot (\$5 per pair of tickets). Please note if an applicant is successful with receiving tickets in either Ballot, this transaction fee will not be taken off the total cost of the tickets.
3. Ballot registrants will only be charged the full amount for the tickets if they are successful in obtaining the tickets they registered for in the Ballot.
4. All authentic ballot applications will be randomised and tickets will be allocated in order of available preference.
5. All successful applicants will receive a notification from Ticketmaster, and will be charged automatically to the credit card they submitted as part of their application. Please note all successful applicants will be charged a once-off fee to cover the cost of processing. The fee is currently \$20 per ticket transaction.
6. For the Wimbledon ballot, successful applicants may be required to sign and return an individual declaration form when receiving their tickets. This document is a legal disclaimer confirming tickets obtained in the ballot will not be re-sold or transferred by the ballot applicants. This has previously been a requirement of The All England Club. Once this information is confirmed by The All England Club, this will be passed onto successful ballot applicants.
7. All applicants who accept their ticket allocation will be charged the amount detailed in their email of offer.
8. Roland Garros tickets will be sent in e-ticket format or transferred via online portal to the name and email address provided in the acceptance email.
9. The All England Club are currently reviewing how tickets from the ballot will be distributed. Once this is confirmed, this will be communicated to successful ballot applicants. If available, tickets for Wimbledon may also be transferred via an online portal if the option is available.



Q. HOW MANY TICKETS CAN I APPLY FOR?

For the Roland Garros ballot there is a maximum of two tickets per day and applications are limited to one per family. Please note that successful applicants must supply the names of all attending patrons, which will be forwarded to the French Tennis Federation. Photo ID will be checked on entry to the event.

For the Wimbledon ballot there is a maximum of two tickets and applications are limited to one per family.

There is a limit of 10 sessions each applicant can apply for; applicants should only nominate sessions they would like to attend. Please do not apply for sessions you do not wish to attend. Note that a \$2.50 non-refundable transaction fee is charged per ticket per session entered for each Ballot (\$5 per pair of tickets).

Q. WHAT TICKETS WILL BE MADE AVAILABLE AND AT WHAT COST?

Tennis Australia receives an allocation to Philippe Chatrier Court (Centre Court) for Roland Garros and Centre Court, Court 1 and Court 2 for Wimbledon. Specific ticket allocation will be released only to successful applicants. The prices of all tickets are made available at the time of application.

Q. CAN I APPLY FOR ALL COURTS?

Yes. You can apply for tickets to all courts provided to Tennis Australia as part of the agreed allocation. Tennis Australia receives an allocation to Philippe Chatrier Court (Centre Court) for Roland Garros and Centre Court, Court 1 and Court 2 for Wimbledon. Understandably, some courts will be more popular than others and the allocation Tennis Australia receives is very limited.

Q. WILL I BE ALLOCATED TICKETS FOR ALL SESSIONS I HAVE APPLIED FOR?

No, you will only receive tickets in the event you are successful for the ballot for that specific session. You may be successful in up to four ballot entries. There is no guarantees in entering the ballot.

Q. HOW DO I RECEIVE MY TICKETS IF I AM SUCCESSFUL?

Tickets to Roland Garros are distributed via an online portal and will be emailed to all successful applicants in late April/early May. Please note, as part of the allocation of the Roland Garros tickets it is a requirement that the names of all successful ticket holders are supplied to the French Tennis Federation. Photo ID will be checked on entry to the event.

The All England Club are currently reviewing how tickets from the ballot will be distributed. Once this is confirmed, this will be communicated to successful ballot applicants. Photo ID will be checked on entry to the event.

Q. CAN I REQUEST TO SIT WITH ANOTHER SUCCESSFUL APPLICANT?

No. In the interest of fairness and transparency, successful applicants will be allocated in the order that they are received.

Q. CAN I GIVE MY TICKETS TO A FRIEND OR FAMILY MEMBER?

Yes. The ballot winner will need to assign the ticket recipient name during the payment process. As long as the person assigned to the tickets matches who collect and attends, this is fine.

Q. CAN I OBTAIN GROUND PASSES TO ROLAND GARROS OR WIMBLEDON?

No. Ground passes are not allocated to Tennis Australia for Roland Garros or Wimbledon.